CSPi
Technology Solutions

Maximize the experience of cloud-based Microsoft 365.

In our ever-evolving digital world, organizations turn to cloud-based solutions, such as Microsoft 365, to create a highly flexible work environment. With Microsoft 365, users can improve the sharing of information across your organization, increase employee productivity, and securely collaborate. All these can spur innovation to drive your business results ultimately.

As one of Microsoft's Cloud Solution Providers, CSPi Technology Solutions offers comprehensive Microsoft 365 services. Our extraordinary engineers are focused on ensuring that your business is maximizing your investment in 365. From implementation to adoption, we provide the support and administration required to maintain a successful Microsoft 365 environment.

The 365 Advantage with CSPi Technology Solutions

Microsoft 365 is an integrated solution providing best-in-class productivity tools, security, and device management capabilities for small to mid-sized businesses. Microsoft 365 delivers a complete set of productivity and collaboration tools that are always up to date with the latest upgrades, fixes, and features.

Benefits:

- Accelerated Microsoft 365 end-user adoption with customized onboarding and simplified migration

- Stress-free level one support with licensing auditing and management via our U.S.-based Network Operations Center(NOC) 24/7/365 staffed with certified Microsoft technicians

- Flexible consumption models with simplified monthly billing

- Self-service portal for easy access to administer moves, adds, and changes (MAC)

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Streamline Licensing

We will conduct an audit of your existing Microsoft 365 licensing and craft a flexible cloud-based deployment solution and easily scales with your business. Consolidated invoices will simplify your accounting procedure for maximum cost-effectiveness through user licensing optimization

Simplify Migration and Administration

Our Microsoft 365 specialists provide a smooth onboarding and migration experience customized to your needs and ongoing administrative support.

High Availability

With Level 1 support, which comes standard, our team leads in installation and setup, configuration, general technical usage, and post-deployment break-fix. We are there 24/7/365 to proactively address issues that may arise.

7 Reasons to Switch:

1. Team collaboration with Office 365
2. Secure file sharing
3. Mobility and device capability
4. Machine learning-enabled efficiencies
5. Agile communications for everyone
6. Safeguard your data, virtually everywhere
7. Maintain current data privacy and compliance

Optional Level 2 Support offered 24/7

CSPi Technology Solutions optionally provides Level 2 support that is best-in-class end-user technical support for Microsoft 365 with U.S.-based certified experts who are available 24/7. In addition to Level 1 support, which comes with your Microsoft 365 subscription, we offer Vital Managed IT Services, which include wholistic management and monitoring of your complete IT infrastructure. This comprehensive service ensures maximum uptime for your IT infrastructure while providing an uninterrupted experience for your end-users.

Microsoft Secure Score Audit

Microsoft Secure Score is a measurement of your company's security posture, with a higher number indicating more improvement actions taken. Our team can audit can identify how to improve your security posture by providing discoverability, visibility, guidance, and control. We use those results to compare with benchmarks and establish key performance indicators (KPIs). Take advantage of a complimentary security posture review, which identifies key areas of risk and what you can do to mitigate them.

About CSPi Technology Solutions

Learn more about Vital Managed IT services by visiting www.cspitechsolutions.com/vital-managed-it-services/ or contacting your CSPi representative at (800) 940.1111 or cloudservices@cspi.com

Microsoft Partner
Microsoft

Gold Cloud Platform
Gold Cloud Productivity
Gold Small and Midmarket Cloud Solutions
Gold Collaboration and Content
Gold Datacenter

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