7 Key Considerations
for Modernizing
Unified Communications

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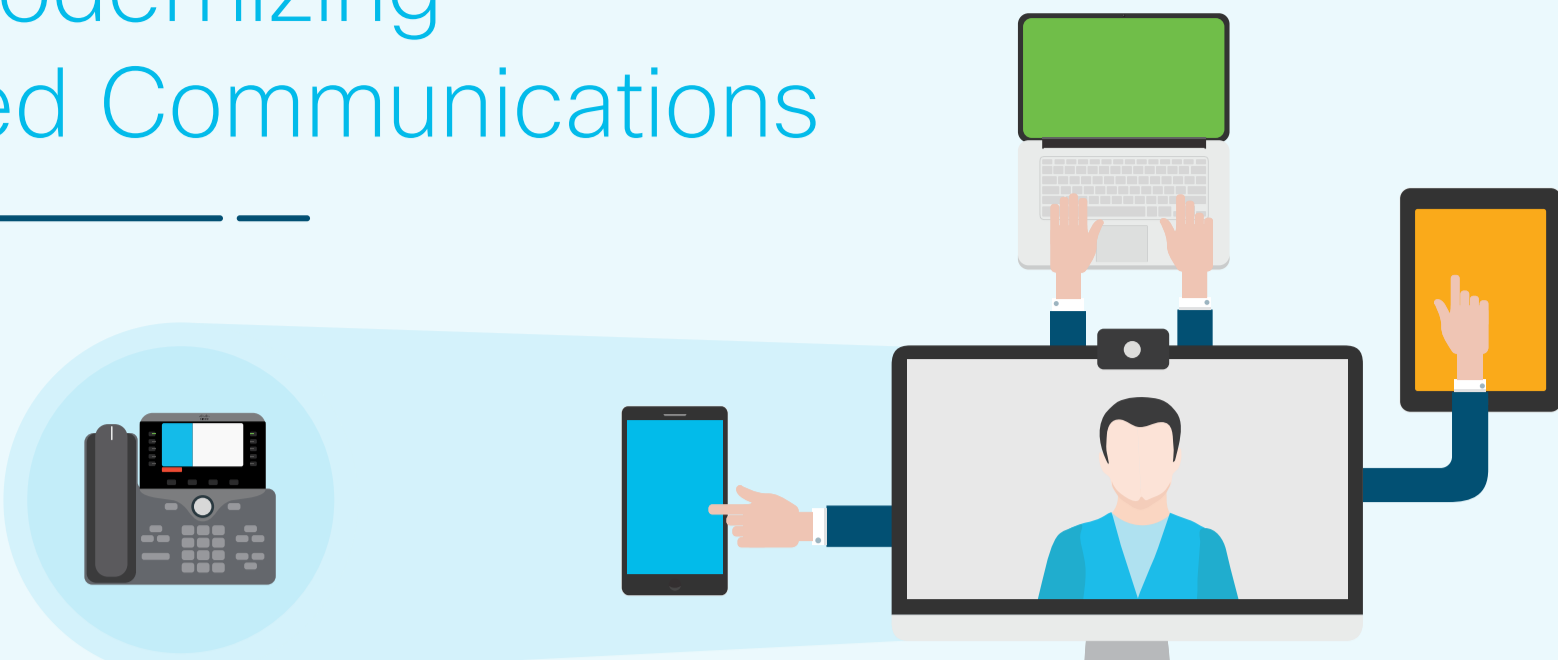
Chances are you're on a never-ending quest to help your business be more efficient, agile, and productive. Help reach those goals by embracing next-generation unified communications (UC) solutions.

With the right UC technology, you can also realize better security, simplicity, scalability, and cost efficiencies.

Here are seven key factors to consider when transitioning to more modern collaboration and UC solutions:

Evaluate both your technology and your corporate culture to ensure UC solutions will succeed in your organization.

Set reasonable, achievable goals and make sure you have the resources in place to help set up your organization for success.

Involve users and line-of-business managers throughout the entire process to help develop a UC experience that they value.

Make ease-of-use a priority, and provide training to facilitate UC solution adoption, if needed.

Ensure a great mobile experience for workers, customers, and other collaborators, no matter the device, location, or time.

Rid your organization of outdated technology and transition to more cost-effective solutions.

Choose an experienced UC vendor with marketplace longevity and a reputation for industry-leading solutions.

Implementing a more modern UC solution can be a big undertaking for a small business. However, with the right resources and a technology provider like Cisco to guide the way, the path to UC modernization can be smooth sailing.

Take a deeper dive on all things UC in our e-book "The Essential Guide to Workplace Modernization through Next-Generation Unified Communications," which we developed in partnership with Tech Target.

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