Vital™ Managed Unified Communications as a Service

Transform the way you collaborate with Unified Communications

Collaboration is a crucial factor in driving business success, but it has become increasingly complex. The power of people in an organization is truly magnified through rich and effortless collaboration. In today's dispersed organizations, effective communication and collaboration are vital for essential operations. However, as user and customer expectations rise, IT environments evolve, and work models change, new challenges arise in delivering and managing successful collaboration.

To address these challenges, elevate your communications with our Vital™ Managed Unified Communication as a Service (UCaaS) solution. Our solution delivers modern applications and collaboration tools that enhance productivity regardless of location or device. Whether your employees are in the office or working remotely, Vital™ UCaaS seamlessly connects them to the systems they rely on daily, ensuring high availability.

With convenient, affordable, and scalable collaboration features and seamless integration, you can navigate the complexities of the Unified Communications environment while effectively meeting the growing needs of your customers. Trust our Vital™ Managed IT Services to alleviate operational burden, meet the evolving demands of your business, and transform your network into a seamless multichannel communications platform.

The benefits of Vital™ UCaaS are numerous, with valuable features and seamless functionality that can significantly improve communication within and outside your business.

Increase Productivity: Optimizes productivity by increasing real-time communication across services like presence, mobility, unified messaging, and video conferencing, allowing for quick decision-making and idea generation, which are critical to staying competitive.

Mobile-Ready Solution: Enable convenient collaboration, allowing your employees, regardless of their location, to easily connect via video conference, which saves time and money while ensuring that projects are completed more efficiently.

Savings and Return on Investment: With the implementation of UCaaS, a company with 100 employees can estimate a daily savings of 191 hours, which translates to over 1.3 million dollars in annual savings when combined with enhanced productivity and mobility.

Key Features:

☐ Take advantage of deployment options

☐ Enjoy flexibility, scalability, redundancy

☐ Enable more capabilities and options

☐ Protect your investment

Experience, Partnerships, and Curiosity: CSPi Technology Solutions has extensive experience delivering reliable and secure solutions to a wide range of industries. We partner with Cisco and Microsoft to provide the best solutions to meet your communication and collaboration needs. Our pioneering spirit fuels our drive to find innovative solutions to complex problems, ensuring that we deliver tailored solutions to each unique company we work with.

Our Technology Partners

Revolutionize your collaboration with Vital UCaaS and Microsoft Teams
Migrate to SIP at your own pace and strategy while ensuring highly secure voice and video connectivity between the enterprise IP network and service provider SIP trunks. Cisco Unified Border Element (CUBE) serves as a session border controller, performing session control, security, interworking, and demarcation functions. With CUBE, you can leverage its extensive capabilities to secure, monitor, and maintain business-critical connections, while meeting industry compliance standards. CUBE's features offer exceptional flexibility, enabling the design of highly available enterprise communications networks that provide cost savings and enhanced voice and video collaboration experiences for users.

Experience seamless PSTN dialing for all Microsoft Teams users by integrating it into Vital UCaaS powered by Cisco.

Our solution offers the following key features:
- ☐ Full PSTN dialing and enterprise phone system capabilities added to Microsoft Teams.
- ☐ Utilize Microsoft Teams as a "soft phone" while enjoying full integration with your existing Cisco phones.
- ☐ Enable "Single Number Reach" functionality between your Cisco Deskphone and Microsoft Teams softphone.
- ☐ Enable Call Recording for users utilizing Microsoft Teams.
- ☐ Support advanced E911 services for Microsoft Teams users.

CSPi Technology Solutions offers Professional Services, Managed IT Services, and Cloud Services to assist clients in architecting and managing a secure, high-performance, and highly available IT infrastructure. Our engineers have industry experience and specialized certifications in networking, wireless & mobility, unified communications & collaboration, data center, and advanced security technologies, ensuring tailored solutions for our clients' needs.