

Streamline your Unified Communications Environment

Navigating the ever-changing Unified Communications environment can be complex and time consuming. From staying up to date with the latest technologies, to ensuring your solutions are scaling with your growing customer base, keeping up can be a drain on resources and time. CSPi's Vital Managed Unified Communications service offers a solution to the problem- a suite of fully customized, managed solutions to make your business better connected. Trust Vital Managed IT Services to reduce your operational complexity, meet your ever-evolving business demands and turn your network into a multichannel communications platform.

Benefits:

- 24/7 x 365 US based support to ensure quick resolutions
- Proactive alert notifications & incident management to save time and resources
- Remote engineering for rapid response times
- Optional on-site dispatch
- Optimized Change Management (MACD)
- Accessible system status portal to keep you connected and informed
- Monthly performance reporting to ensure complete satisfaction

Managed Solutions:

- Customizable Managed Solutions:
- Cisco Call Manager/Manager Express
- Contact Center
- Cisco IP Phones
- Cisco Unity/ Unity Connection/Unity Express
- Cisco Jabber
- Cisco Spark
- Cisco Voice Gateway
- Cisco Telepresence Server/Conductor
- Cisco Telepresence Management Suite

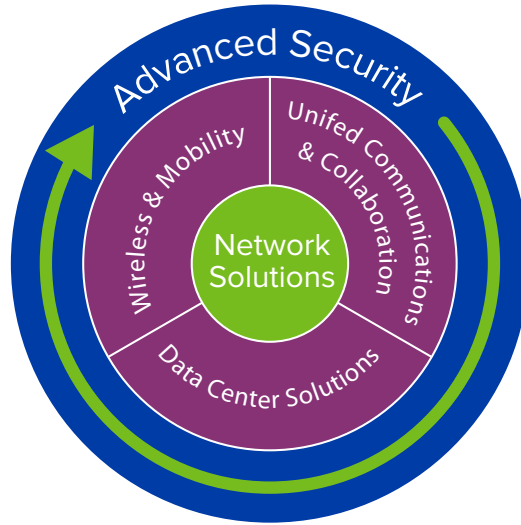
Why Vital Managed IT Services?

Efficient IT is critically important but shouldn't take your focus off the core business. CSPi can take on the IT management burden and free you up to do what you do best. CSPi's Vital IT Managed Services division transfers the IT burden to our team of technology experts. We work with business's large and small, from retailers to hospitals, to help organizations save time, resources, and money. If you're looking for a partner to help you plan, implement, and monitor your IT environment, Vital Managed IT Services is a one-stop team of dedicated sales and engineer professionals you can rely on.



Professional Services:

CSPi Technology Solutions focuses on five core areas of technology. Along with Professional Services and Managed Services, we also work with our clients on solution architecture and project management.



Our Vital customers tell us they experience:



- A significant reduction in down time
- More satisfied customers and end users
- Rapid resolution of incidents in real time around the clock
- Leaner and more productive IT support staff

Our Partners: CSPi is proud to partner and collaborate with the best technology companies in the world.**



Palo Alto Networks
Fortinet
symantec
F5
IBM
RackSpace
Extreme Networks
Hitachi

Dell
Unitrends
McAfee
Brocade
AppSense
Arista
Barracuda
Veeam

NetApp
VMware
Intel
Lenovo
APC
Myricom
Riverbed
Seagate

Juniper Networks
Peak 10
RSA
Nimble
Liebert
Varonis
Fujitsu
Oracle

Contact us: Schedule your free IT consultation US-TS-Sales @ cspi.com

About CSPi Technology Solutions

IT expertise, proven results, flexible approach, and service scope is why clients choose CSPi Technology Solutions. Our engineers are experienced in major industries and hold specialized certifications for a variety of technologies, including networking, wireless & mobility, unified communications & collaboration, data center and advanced security. Our clients benefit with rapid adoption of new technologies and time to market with our robust portfolio of Professional IT Services, Managed IT Services, and Cloud Services.

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