



Dedicated Proactive Support Tailored for your business

No matter the industry, your IT infrastructure is foundational to the daily operations and the agility of your business. If your network goes down, your business comes to a halt. An unreliable IT infrastructure can put a big burden on the success of your business – not to mention your peace of mind. For these reasons alone, your IT infrastructure is a critical business asset and ensuring its health is paramount to your business' success.

To help you avoid these challenges, CSPI Technology Solutions introduces Vital Managed IT Services. This portfolio offers a modular approach to deliver a comprehensive solution that is tailored to meet your unique business requirements. Our team of expert engineers will become your business assets as they draw from years of experience in various industries to quickly resolve your IT challenges.

You will benefit from their knowledge and best practices experience gained in education, manufacturing, healthcare, finance, retail, and other industries. The broad range of experience, coupled with our proven on-boarding framework and methodology, ensures a smooth transition in a timely manner with minimal disruption to your core business. Vital Managed IT Services allows you to focus on the success of your core business as we focus on the success of your IT Infrastructure.

Benefits

- Lower operational expenses with a monthly flat rate
- Improved productivity resulting from increases in network availability
- Increased time savings for core business innovations
- Reduced IT complexity from a single-vendor IT solution
- Enhanced experiences for their customers, thanks to faster resolution times



Lower Your Monthly Operational Expenses

Achieve significant cost savings and increased operational efficiency by outsourcing your IT Services to CSPi Technology Solutions. Our team of experienced engineers will meet with you to conduct a thorough assessment of the health and requirements of your IT infrastructure and recommend the best solution to meet your most critical business goals. Your IT team will be freed up to focus on innovation and your strategic business initiatives.

Our Vital Managed IT Services portfolio includes:

- **Vital Managed Monitoring and Management Services** – Provides continuous oversight of your critical IT infrastructure 24/7/365 backed by our service-level agreements (SLAs). Our complete network services combine endpoint and server management with proactive infrastructure management to deliver the ultimate in network performance and availability.
- **Vital Managed Security Service** – This comprehensive security solution helps you to mitigate risks and strengthen your defenses. Our endpoint security solutions include data security, network security, advanced threat prevention, forensics, and remote access (via VPN) for complete endpoint protection. This also includes auditing to provide you with visibility and governance solutions for hybrid cloud security. We proactively set alerts determined by your business policies to detect anomalous user behavior for malicious user base, ransomware, and other threats on your network.
- **Vital Managed Data Backup & Disaster Recovery Service** – Offers you the highest level of availability to eliminate data loss and ensure data protection. Through virtualization technologies you get simplified backup and recovery of your critical data and applications on demand 24/7/365 backed by SLAs. We also ensure you are prepared for the unexpected, with flexible disaster recovery solutions that fit your business needs.
- **Vital Managed Collaboration Services** – While collaboration environments are often fragmented with multiple service networks and different solutions for voice, video, contact center, and collaboration. Our offer delivers management services that support your collaboration solution infrastructure with continuous monitoring and management. This service anticipates, identifies, and resolves issues quickly and accurately while enabling you to maintain visibility and control of your infrastructure. As a result, you gain continuous oversight of your solution, with 24/7/365 proactive monitoring and help desk support.
- **Our Promise**
 - ▶ One monthly fee for total Managed IT Services support.
 - ▶ A strategic ongoing partnership built on industry standards and total alignment to your core business goals.
 - ▶ A support plan tailored to meet the needs of your business with a structured response and maintenance agreement.

Learn more about Vital Managed IT services by visiting www.cspitechsolutions.com/vital-managed-it-services/ or contacting your CSPi representative at (800) 940.1111 or cloudservices@cspi.com

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