

# Transform your **COMMUNICATIONS** Environment with **VITAL UCaaS**

In the snap of a finger, technology changes the landscape of business and turns ill-equipped companies into dust. The Goliaths dominate as they can afford to stay current with expensive and ever-changing technology. Leveraging the same tools used by these industry giants is a must for you to stay relevant. CSPi's Vital Unified Communications as a service (UCaaS) is an equalizer, leveling the playing field to make it possible for David to do the unthinkable.

## Vital UCaaS Plans

### FEATURES AT A GLANCE

- Powered by Cisco Unified Communications Manager
- Disaster Recovery for continuous connections, regardless of Mother Nature's plan
- Enterprise class communications at an affordable price point
- Secure mobility and virtualization for anytime, anywhere communications across various devices
- Purchase what you need when you need it
- Free Local and National calling

### FLEXIBLE, SCALABLE SOLUTIONS

It is not always optimal to rip and replace an entire system. Our technical consultants can work with you to determine a migration path that maps to your business needs.

	ESSENTIALS	ADVANCED	PREMIUM
Outbound Calling Free Local & Domestic Long Distance US/INTL dialing billed per plan	●	●	●
IVR/Auto Attendant	●	●	●
DID's	●	●	●
Extention to Extention Dialing	●	●	●
High Quality Secure Voice Calling	●	●	●
Instant Messaging with Presence	●	●	●
Secure Call Recording			●
Voice and Video Conferencing		●	●
Inbound Voice Contact Center Routing			●
Inbound Chat, Email, and Social Media Contact Center Routing			●
Real Time and Historical Contact Center Reports			●
Call Detail Reporting	●	●	●

There is only upside to be gained when utilizing Vital UCaaS; it's valued features and seamless functionality can completely enhance the communication that flows in and out of your business.