



CASE STUDY

Protecting Game-Day Operations:
Miami Dolphins + CSPi

Acronis

CSPi
Technology Solutions

#CyberFit
Partner

EXECUTIVE SUMMARY

The Miami Dolphins rely on a complex IT environment that spans football operations, business systems, broadcast media, and fan-facing services. With this level of operational dependency, even a brief outage can disrupt team coordination, impact game-day operations, or compromise critical data.

To safeguard the integrity of their systems and ensure fast, reliable recovery, the Miami Dolphins partnered with CSPi Technology Solutions for a fully managed backup and recovery service powered by Acronis Cyber Protect Cloud . The result: stronger cyber resilience, faster recovery times, and a trusted partnership that gives the Dolphins confidence their operations can stay running - no matter what.

THE CHALLENGE

The Dolphins' IT team oversees a diverse network of systems and data types, including:

- Operational and business-critical systems
- Fan engagement platforms
- Broadcasting and video content
- Internal football operations data

This variety created several challenges:

- Disparate systems increased the risk of data corruption
- Maintaining data integrity across environments was difficult
- Existing solutions lacked the speed and resilience needed
- The team needed clean, malware-free backups to prevent reinfection
- They required a partner who could co-manage recovery workflows

In an era where outages, cyber incidents, and unexpected system failures are more common than ever, the Dolphins needed a dependable solution that ensured their data remained protected, recoverable, and immediately actionable.

WHY THE MIAMI DOLPHINS CHOSE CSPI

CSPI's reputation for proactive support , deep engineering expertise , and sports-industry experience made us the ideal partner for the Dolphins' needs.

CSPI PROVIDED:

- A co-managed service model - acting as an extension of the Dolphins' internal IT team
- A dedicated engineering team available quickly whenever issues arise
- Expert guidance on backup strategy, retention policies, and recovery testing
- Technology powered by Acronis , ensuring secure, scalable, immutable backup
- A single-agent, single-console approach for simplified administration



'CSPI has been fantastic to work with. Their engineers are super sharp and always available when we need them. They're an extension of our team because when we need them, they're there.'

– Sameer Istafa, VP & CTO, Miami Dolphins



THE SOLUTION

CSPi implemented a fully managed disaster recovery and backup service built on Acronis Cyber Protect Cloud , including:

✓ Advanced Backup

Protects workloads across the Dolphins' hybrid environment with clean, malware-free recovery points.

✓ Immutable Storage

Ensures ransomware cannot alter or delete backup data.

✓ Unified Monitoring & Management

A single pane of glass for backup status, recovery testing, and security alerts.

✓ Co-Managed Access

Both CSPi and Dolphins IT staff can manage and access recovery workflows.

✓ Rapid Recovery & Failover

Systems can be restored and running within minutes , even in high-pressure environments.



THE IMPACT

✓ Faster Recovery in Minutes

Critical systems can be restored rapidly, reducing operational downtime and strengthening gameday reliability.

✓ Clean, Malware-Free Restores

Every restored system is validated as safe and uncompromised.

✓ Greater Confidence Across the Organization

The Dolphins IT team benefits from expert-level troubleshooting and proactive support.

✓ Improved IT Efficiency & Focus

With CSPi managing the heavy lifting of backup and recovery, the internal team can focus on strategic initiatives.

✓ Stronger Community & Business Visibility

The high-profile partnership reinforces CSPi's role as a trusted MSP to major sports organizations.

ABOUT THE TECHNOLOGY

CSPi's Managed Backup & Recovery Services are powered by Acronis Cyber Protect Cloud , delivering unified backup, advanced security, and disaster recovery capabilities through a single integrated platform.





Acronis

CSPI
Technology Solutions

#CyberFit
Partner

ABOUT CSPI TECHNOLOGY SOLUTIONS

CSPI Technology Solutions is a leading managed service provider delivering secure, resilient IT services to organizations across Florida and the U.S. Our engineering teams specialize in data protection, cyber resilience, cloud services, and managed IT solutions - helping organizations stay protected, productive, and ready for what's next.